



Moving? Take Us with You!

If you're moving, taking your security with you is easy. Existing customers receive exclusive discounts on installation of a new system, plus, you could have mover's credits already waiting in your account.

ADT has special offers for movers. For more information, please check out our [current moving specials](#).

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Moving Checklist

1. Emergency Contacts - ADT recommends having at least three contacts listed on your [Emergency Contact list](#). If your Emergency Contacts will change due to your move, make sure your new contacts have access to the secured premises, know your verbal security password, and have a United States phone number to reach in case of emergency.
2. Billing Address - If your billing address will be changing as well, make sure to [update your billing information](#). This is not necessarily the address of your system's location, rather the address where you prefer to receive your bill.
3. Yard Signs and Decals – Make sure your new location includes visible ADT yard signs and window decals. You can [order new yard signs and decals](#) on MyADT anytime.
4. Insurance Certificate – Many insurance companies offer discounts on homeowner's insurance when their customer's home is monitored by a security service. [Insurance Certificates](#) can be printed out on MyADT at your convenience.
5. Perform System Test – Once your system has been installed you can stay on top of your system's communication by conducting regular [System Tests](#) and with our monitoring centers by Signing-Up for [Monitoring Reports](#).
6. What if there is no phone at my new location? While a landline is optimal, providing a cell phone number or any other number where you can be reached in case of emergency is also acceptable. Locations without landlines or with inoperable landlines are eligible for ADT Cellguard, our communication service that relies on cellular radio signals to communicate with our monitoring services.

7. What if I am changing to a new system model? Each security system is different. Make sure to educate users on your new system's functionalities. Visit our [System Manuals](#) page to find your Quick Guide or entire system manual.
8. Adding Additional Equipment – Have you upgraded your new location to [ADT Pulse](#)? Pulse Home Automation and Lifestyle Management keeps you connected to what's important to you. Wherever, whenever.
9. Moving Specials – Don't miss our [moving specials](#) offered year-round!

Related Topics

[Find Your System Manual](#)

Find a copy your system's user manual.

[Testing Your System](#)

Here are instructions for placing your system in Test mode, and for removing it from Test mode once the test is complete.

[Insurance Certificate](#)

To see if you qualify for savings on your Homeowner's Insurance, follow these easy steps.

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